



Silton Surgery Newsletter Autumn 2023

Staff Changes:

Jo is leaving the surgery after many years. Emma Malleson is returning to the surgery as a Practice Nurse to replace Claire DuBois who is going to work in community nursing. Please also welcome Kerry, who has joined the team as Trainee Administrator and Dispenser. Kerry has experience in customer care but will need to learn our computer system and we know that you will appreciate this takes time.

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FOSS (The Friends of Silton Surgery) have funded the

- Purchase of a Defibrillator for the GP's emergency bag.
- Large cuffs for the Home BP Machines that we lend out to patients.
- The purchase of an Electric Ear Irrigator which was funded by FOSS entirely from donations kindly given in memory of Alan Baylis.
- The purchase of a bariatric couch for the Practice Nurse's treatment room. This has now arrived.

A patient has very kindly donated a vein finder for the use of our patients.

We would like to thank the patients that donate and purchase books at the surgery. The money is passed to FOSS for them to use for the benefit of our patients.

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If you have forgotten or lost your repeat medication and are away from home and in the UK. You can either sign on as a temporary patient at a local GP surgery or enquire at a community pharmacy if they will consider issuing you an emergency supply of your medication. Silton Surgery does not do EPS (electronic prescription service). As we are a dispensing pharmacy we do not need to. This does mean we can't send a prescription electronically to a community pharmacy.

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I'm sorry to report that we have had a few more incidences of patients or their representatives being rude to our staff. We are not perfect, but we strive to do the best we can. Rudeness is not acceptable.



Friends and Family questionnaire. You will find these on the reception desk please feel free to complete one, your feedback is appreciated. It is anonymous.

Our website has information that you may find helpful. Opening hours, forms to register, news items, or change your details etc.

www.siltonsurgery.nhs.uk

Firearms applications:

We have had quite a few applications for firearms certificates being left at the surgery. The GP must examine the patients notes before completing the report. This is not an NHS service and therefore a fee of £25.00 will be required. At busy times the form may not be ready for 14 days. You can pay using cash, cheque, or BACS: The Silton Surgery, 30-93-45, 00115607.

Online ordering:

You can register for online access at reception. Bring a form of photo ID and a current email address. You can order **repeat medication**, book GP appointments and view parts of your medical record.

Flu vaccinations:

Flu vaccinations are underway, and we can offer a covid vaccination at the same time as the flu vaccination, to those patients who are eligible to receive a covid vaccination. We are not able to give a covid vaccination on its own, this must be at the same time as your flu vaccination.

As usual the flu/covid clinics are taking up a lot of our time, in clinic and behind the scenes with admin. We thank patients for their patience at this testing time!

Shingles Vaccinations:

You may have seen the adverts regarding Shingles vaccinations. Unfortunately, the publicity is rather misleading. You can check for details on the government website for shingles but basically the eligibility is:



*Everyone aged between 70 and 79 years is eligible for the shingles vaccine **up to 79 years of age.***

*Or if you are **65 on 1st Sept 1958 – 31st August 1959.***

*Or if you have a severely weakened immune system, you will be eligible for shingles vaccine from **50 years of age.***

OPENING HOURS

The normal opening hours for Reception at The Surgery are: -

Monday	8.30 to 16.00
Tuesday	8.30 to 19.00
Wednesday	8.30 to 13.00 (Afternoon closed)
Thursday	8.30 to 18.45 (Closed 12.15 -1.45 on 2nd Thursday each month)
Friday	8.30 to 17.00

Silton Surgery, Gillingham Road, Silton, Gillingham, Dorset. SP8 5DF.

Reception: 01747 840226 Dispensary: 01747 840950

Email: silton.surgery@nhs.net

www.siltonsurgery.nhs.uk